

Step 1 – Fill out form
Step 2 – Fax to (02) 6249 7028 or
Email to ombudsman@ombudsman.gov.au

The ACT Ombudsman's office publishes brochures, reports, and other public information. Detailed information is available on our website at www.ombudsman.act.gov.au.

■ **DELIVERY DETAILS**

NAME:		DATE:	
ORGANISATION:			
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		STATE:	POST CODE:
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How did you obtain this form?

- Mailout
 Ombudsman visit or event
 Internet
 Other.....

QUANTITY REQUIRED	PUBLICATION	DESCRIPTION
	Brochure—Making a complaint to the Ombudsman (ACT)	10 pages. DL sized brochure
	Brochure (Large Print)—Making a complaint to the Ombudsman (ACT)	11 pages. A4 booklet
	Brochure—Making a complaint to the Ombudsman (Commonwealth)	10 pages. DL sized brochure
	Brochure (Large Print)—Making a complaint to the Ombudsman (Commonwealth)	11 pages. A4 booklet
	Client Service Charter: ACT Ombudsman	10 pages. DL sized brochure
	Client Service Charter: Commonwealth Ombudsman	10 pages. DL sized brochure
	Taxation Ombudsman insert (Commonwealth)	Double sided. DL sized insert. Intended to accompany 'Making a complaint to the Ombudsman' brochure
	Defence Force Ombudsman insert (Commonwealth)	Double sided. DL sized insert. Intended to accompany 'Making a complaint to the Ombudsman' brochure

QUANTITY REQUIRED	PUBLICATION	DESCRIPTION
	Law Enforcement Ombudsman insert (Commonwealth)	Double sided. DL sized insert. Intended to accompany 'Making a complaint to the Ombudsman' brochure
	Immigration insert (Commonwealth)	Double sided. DL sized insert. Intended to accompany 'Making a complaint to the Ombudsman' brochure
	Postal Industry Ombudsman insert (Commonwealth)	Double sided. DL sized insert. Intended to accompany 'Making a complaint to the Ombudsman' brochure
	Annual report 2007–08: ACT Ombudsman	44 B5 pages
	Annual report 2006–07: Commonwealth Ombudsman Available online only at: http://www.ombudsman.gov.au	204 B5 pages
	'Buried in Bureaucracy' Avant Card	Double-sided postcard size
	<p>Multilingual fact sheets- individual fact sheets available in 36 languages:</p> <p>ALBANIAN, AMHARIC, ARABIC, BOSNIAN, CHINESE SIMPLIFIED, CHINESE TRADITIONAL, CROATIAN, DARI, DINKA, DUTCH, FARSI/PERSIAN, FILIPINO, FRENCH, GERMAN, GREEK, HINDI, INDONESIAN, ITALIAN, KHMER, KOREAN, KURDISH, LAO, MACEDONIAN, MALAYSIAN, PASHTO, POLISH, RUSSIAN, SERBIAN, SINHALESE, SOMALI, SPANISH, SWAHILI, TAMIL, TIGRINYA, TURKISH, VIETNAMESE.</p> <p><i>(Please specify how many of each language you would like.)</i></p>	Double-sided A4 information sheet
	Multilingual brochure—Includes all 36 languages	6 panel DL brochure
	Multilingual poster—Contains nine languages: Amharic, Arabic, Simplified Chinese, Traditional Chinese, Dinka, Spanish, Swahili, Tigrinya, Vietnamese	A3 Poster. Please specify if you would like laminated
	Indigenous poster	A3 Poster. Please specify if you would like laminated
	Indigenous flyer	Double sided DL flyer

For Office Use Only	
Date resources sent:	Sent resources recorded:
Sent by:	